

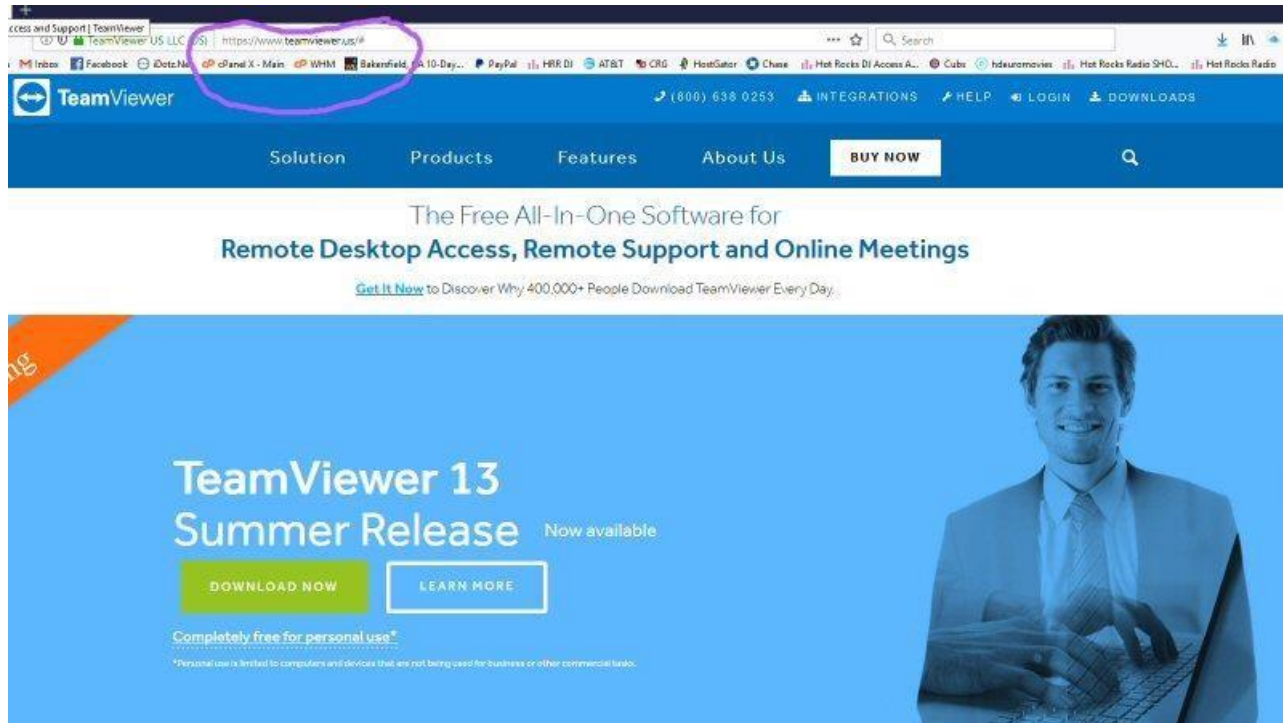


TeamViewer Tutorial

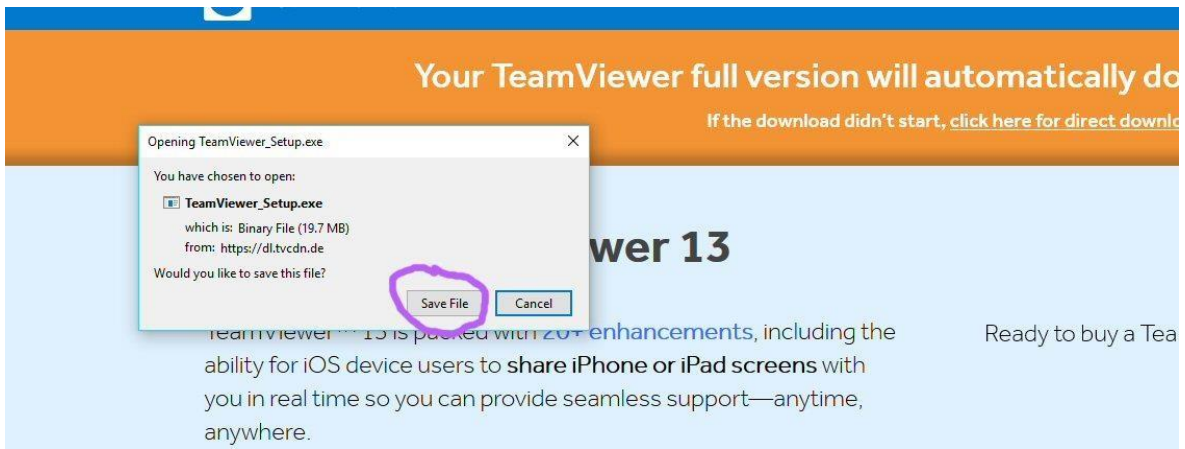
Installation Instructions for the remote software: TeamViewer

1. Begin by opening your preferred web browser
2. Type in the address: www.teamviewer.us

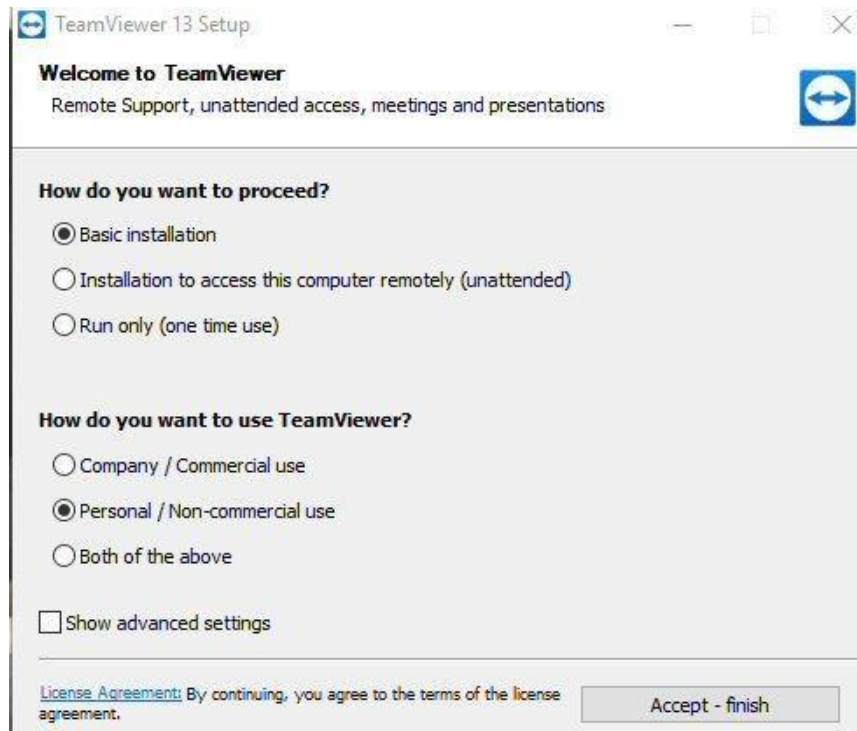
Your screen should look like a variation of the below picture. Teamviewer makes changes to their home page at random.



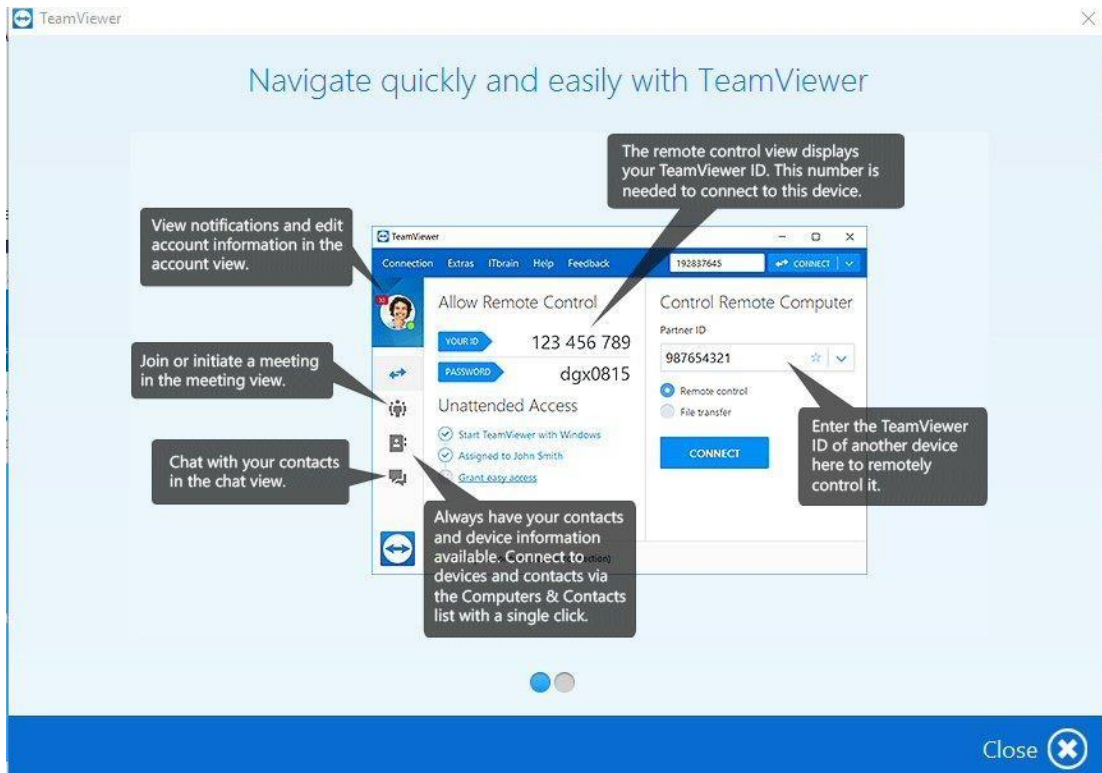
3. Click on the Download Now button.
4. Select Save File to download and save the install file to your computer.



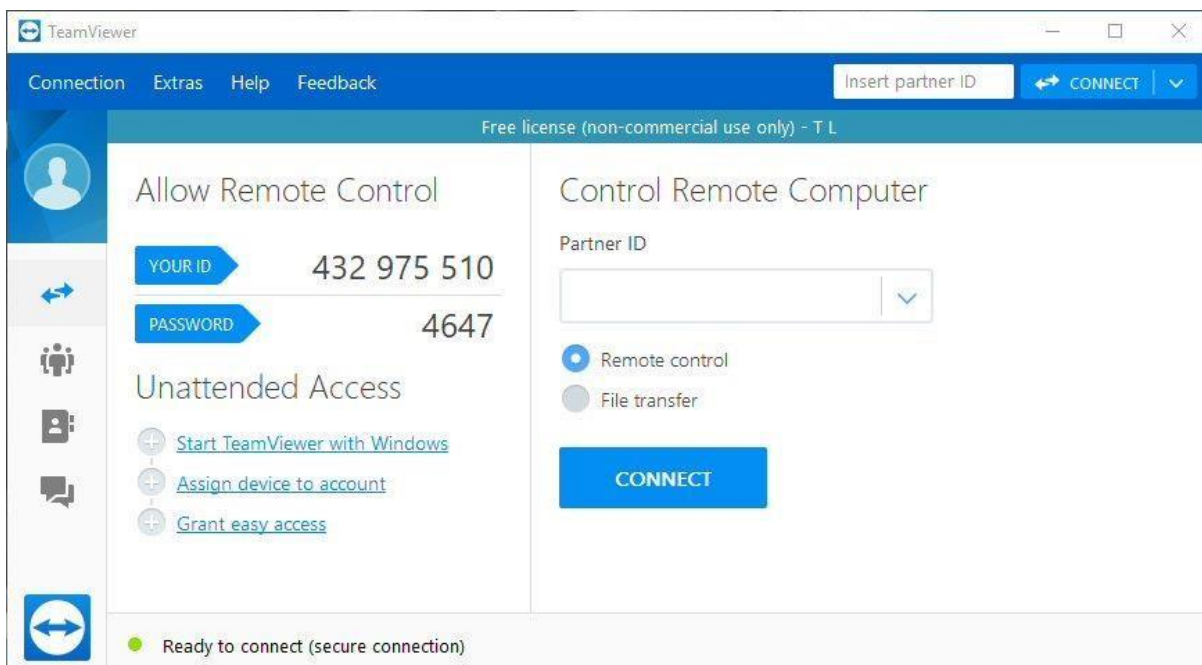
5. Once the install file has downloaded it will begin the install process automatically.
6. Please select your settings based on the image below



7. Select Accept – Finish. A new window will come up asking you to authorize changes to be made to your computer with this program. Click on Yes.
8. A new Navigation box will appear, highlight the key components of the program. Click on Close after your review.



9. The final box holds key information you will provide to our technician.
 - a. Your ID Number
 - b. Your password



Please do NOT customize any settings in this program.